

RAINER OKTOVIANUS

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PROFILE SUMMARY

Experienced UX and UI designer focusing on accessible and human-centered design without compromising visual aesthetics. Proficient in user research, wireframing and prototyping with Figma and collaboration tools. Achievements in several successful projects for BC safety provincial website and prominent non-profit organization in Southeast Asia region. Transferrable skills as a communication coordinator in information architecture to ensure seamless user journeys. Versatility as a web and app developer. Exceptional problem-solver with active listening skills, client service and analytical thinking process. I am eager to contribute my UX Design skills combined with attention to detail to your dynamic team.

KEY QUALIFICATIONS

- User-centered design approach using the agile method and accessible design (WCAG standards).
- Efficiency in design process with user research and usability testing including UI elements design.
- Proficient in wireframing to prototyping (Figma, Sketch or AdobeXD) to align with stakeholders.
- Collaborative teamwork via Figjam, Trello, JIRA, Slack and other online tools.
- Google certified in UX, IT Support and System Administration including Diploma in Web App Dev.
- Excellent communication and presentation skills with experience in client services.
- Professional photographer and videographer including drone-certified pilot.

WORK EXPERIENCE

Service Canada (PSO)

Government of Canada (June 2022 - present)

- Collaborate in design project for ESDC internal web portal.
- Review, process and decision-making application benefits for Benefits Delivery Services Branch.
- Collaborate with other federal agencies such as CRA and IRCC with security clearance
- Security clearance for sensitive and protected documents.

UX and Web Designer

eNasution Project Management Consultant (Jan 2023 - present)

- Redesigned product interface, boost user engagement by 35% and reducing usability issues by 20%.
- Created wireframes, prototypes, and design systems for consistent and efficient workflows.
- Delivered two major updates ahead of schedule with WCAG 2.1 standards in the design process.

Online Peer Navigator

Community-Based Research Centre (CBRC) (Nov 2020 - June 2022)

- Key role in a national sexual health research project "I'm Ready" funded by MAP Centre for Urban Health Solutions and Canadian Institutes of Health Research (CIHR).
- Involved in design process and usability testing prior to launch for web and mobile applications

Boiler Plant Registration Specialist

Technical Safety BC (June 2017 - June 2020)

- Co-lead provincial website revamp to create a more user-friendly and digitization in application system.
- Coordinate with asset owners and engineers with weekly data analysis and reporting.
- Conduct lessons learned and recommendations for BC provincial Boiler Plant Registration program.

Communication and Social Media Manager

Rainbow Refugee (Mar 2017 - Nov 2018)

- Create and design website's visual elements through story-telling to capture audience.
- Managed social media campaigns, message boards including offline fundraising events.
- Implemented content SEO strategy and analyze organic donors growth metrics.
- Achieved KPI by fundraised more than \$250,000 for the organization in 8 months.

Knowledge Management & Communication Coordinator

Humanist Institute for Cooperation with Developing Countries (HIVOS) (Mar 2013 - Dec 2015)

- Managed project planning, budget allocation and regional communication plans in Southeast Asia (SEA) for targeted population.
- Planned, designed and managed awareness with branding campaigns with story-telling.
- Designed, created and organized newsletters, e-library, and information distribution for the organization's external and internal channels.
- Pioneered two successful online campaigns: #BreakTheStigma and #SayYesToLife.
- Acknowledged by The International Congress on AIDS in Asia and the Pacific (ICAAP) with the acceptance of two (2) abstracts.

EDUCATION

Google

UX Design Professional Certificate (2022)

Google

System Administration and IT Infrastructure Services (2021)

Google

IT Support Specialist Professional Certificate (2020)

Cornerstone International College of Canada (CICCC)

Diploma in Mobile & Web Application Development (2017)

Atma Jaya Catholic University

Bachelor Degree of Law (2007)

VOLUNTEER WORK

- ACAS Vice-Chair Board of Directors (2019-2021)
- City Snapshots workshop instructor (2019)
- CATIE (2019)
- Rainbow Railroad (2019)
- BC SPCA (2017)
- Vancouver ecoVillage (2017)
- Health Initiative for Men (HIM) (2017)
- AIDS Vancouver (2016)
- Pierre Elliott Trudeau Foundation Conference (2016)
- Out On Screen Street & Director's Guild Event (2016)

TRAININGS

- Providence Healthcare CITI (2021)
- TCPS 2 - Research Ethics (2021)
- CAMH Mental Health 101 (2021)
- CATIE HIV & STBBIs 101 (2020)
- Critical Thinking by LinkedIn (2019)
- R2MR (2018)
- WHIMS (2015)